

## **Transense Technologies plc Quality Policy**

It is the policy of Transense to:

- Have satisfied customers, other stakeholders and interested parties whenever possible, meeting and if possible, exceeding their expectations;
- Comply with all legal requirements, codes of practice and all other requirements applicable to our activities;
- Reduce hazards, prevent injury, ill health and pollution;
- Provide all the resources of equipment, trained and competent staff and any other requirements to enable these objectives to be met;
- Ensure that all employees are made aware of their individual obligations in respect of this quality policy;
- Maintain a management system that will achieve these objectives and seek continuous improvement in the effectiveness and performance of our management system promoting the 'Process Approach' and adopting 'Risk Based' thinking.

This quality policy provides a framework for setting, monitoring, reviewing and achieving our objectives, programmes and targets.

Customer service is an essential part of the quality process and to ensure this is fulfilled all employees receive training to ensure awareness and understanding of quality and product conformity and its impact on customer service.

To ensure the company maintains its awareness for continuous improvement, the quality system is regularly reviewed by the management team to ensure it remains appropriate and suitable to our business. The Quality System is subject to both internal and external audits.

## Signed: Nick Hopkins Chief Operating Officer

Dated: 10th January 2023